



Terms & Conditions

Dart Strike Arena Events

<https://waiver.roller.app/DartStrikeArena>

1. Party Booking Policies

1.1 Reservation Requirements

- All birthday parties must be booked in advance through Dart Strike's approved booking system or management team.
- A signed party agreement and deposit are required to secure and confirm a reservation.
- Party dates and times are not guaranteed until the required deposit has been received.

1.2 Deposits & Payments

- A non-refundable deposit is required at the time of booking.
- The required deposit amount is 50% of the total party package price.
- Remaining balances are due prior to or upon arrival on the event date.
- Any additional charges incurred during the event must be paid before departure.
- Dart Strike accepts approved payment methods as determined by management.

1.3 Cancellations & Rescheduling

- Deposits are non-refundable.
- Requests to reschedule must be submitted within the timeframe established by management.
- Dart Strike reserves the right to reschedule or cancel events due to emergencies, severe weather, safety concerns, or operational issues.

1.4 Guest Counts

- Additional non-participating guests exceeding the package limit will incur an additional charge of \$2 per guest, if necessary
- Additional party participants will be charged \$20 per additional participant.
- A participant is considered anyone that is inside the arena playing throughout their visit; regardless of use of blasters or not.



- Maximum occupancy and safety limits must be followed at all times.

2. Check-In Procedures

2.1 Arrival Time

- Party hosts should arrive 15–20 minutes prior to the scheduled party start time.
- The party room will be available 15 minutes prior to the reservation for decorating. Professional decorators are not allowed, unless approved by management.
- Party reservations will not be extended due to late arrival.
- No refunds, compensation, or additional time will be provided for late arrivals.
- Guests are encouraged to arrive early or on time to maximize gameplay.

2.2 Waivers

- Every participant must have a completed and signed waiver before participating in gameplay activities.
- Participants under 18 years of age must have a waiver signed by a parent or legal guardian.
- Parents or legal guardians must remain in the building with underage participants at all times.
- Guests without completed waivers will not be permitted to participate.
- To expedite the check-in process, Dart Strike encourages party hosts to share the waiver link with all guests prior to arrival.

3. Safety Policies

3.1 Required Safety Equipment

- Eye protection must be worn at all times inside active play areas.
- Additional safety equipment may be required depending on attractions or gameplay modes.
- Tampering with or removing required safety equipment during gameplay may result in removal from play.
- All guests must review and acknowledge safety rules prior to participating.

3.2 Approved Equipment

- Only Dart Strike blasters, darts, and equipment may be used unless otherwise authorized by management.
- Homemade, modified, or unsafe equipment is strictly prohibited, unless specified otherwise.



- Staff reserves the right to inspect all equipment for modifications or alterations.
- Any equipment deemed unsafe or inappropriate will be decommissioned until deemed safe.

3.3 Gameplay Conduct

Participants may not:

- Aim or shoot at another participant's face at close range
- Climb on obstacles, walls, netting, barriers, or arena structures
- Physically touch, shove, or tackle other players
- Use abusive, threatening, or inappropriate language
- Intentionally damage equipment or facility property
- Engage in unsafe, reckless, or disruptive behavior
- Remove game play equipment from the arena.

3.4 Safety Briefing

- All participants must attend the required safety briefing before gameplay begins.
- Staff instructions must be followed at all times.
- Failure to follow safety rules may result in removal from gameplay without refund.
- ***Closed-toe shoes are required to participate in arena gameplay.***

3.5 Injury Procedures

- All injuries, regardless of severity, must be reported to staff immediately.
- Staff will document all incidents in accordance with company procedures.
- Emergency medical services will be contacted when necessary.

4. Supervision Policies

4.1 Parent & Guardian Responsibilities

- Parents and guardians are responsible for the behavior and supervision of minors at all times.
- Dart Strike staff supervise gameplay and facility operations but are not responsible for individual child supervision outside designated activities.

4.2 Age Requirements

- Children under 5 years of age are not permitted to participate in gameplay activities.
- Staff may separate players by age, size, or skill level when necessary for safety and enjoyment purposes.



4.3 Behavioral Expectations

Dart Strike maintains a zero-tolerance policy for:

- Bullying
- Aggressive behavior
- Harassment
- Fighting
- Intentional rule violations

Guests violating policies or engaging in disruptive behavior may be removed from the facility without refund.

5. Party Room Procedures

5.1 Party Room Access

- Access to party rooms is limited to the scheduled reservation timeframe.
- Staff will assist within operational guidelines when available.

5.2 Decorations

- All party decorations must remain within the designated party area at all times.
- No party decorations or supplies are permitted in the arena.

Approved Decorations

- Balloons secured with a weight prior to entering the building and remain on a weight for the duration of your visit.
- Table decorations
- Small themed décor
- Wall-hanging decorations using approved non-damaging materials

Balloon Requirements

- Balloons may not be released inside the building.
- Confetti-filled balloons are not permitted.

Decoration Restrictions

- Nails, screws, staples, or any item that penetrates walls or surfaces are prohibited.
- Dart Strike recommends using removable adhesive products such as sticky tack for hanging decorations.
- Professional party decorators are not permitted unless approved by management.



- Character appearances or performers must receive prior management approval.

Prohibited Decorations & Items

The following are prohibited:

- Glitter
- Confetti
- Confetti cannons
- Confetti balloons
- Bubbles
- Silly string
- Open flames
- Damaging adhesives or mounting materials
- Smoke machines or pyrotechnics
- Laser lights or laser pointers
- Party horns or excessively loud noisemakers

5.3 Food & Beverage Policies

- Outside birthday cakes and cupcakes are allowed.
- Catering services & open flame warmers are not permitted.
- Alcohol, illegal substances, smoking, and vaping are prohibited on the premises unless otherwise permitted by law and approved by management.
- Food & beverages are not allowed in the arena or play mats at any time.

5.4 Cleanup Procedures

- Guests are responsible for removing all personal belongings and party items at the conclusion of the reservation.
- Dart Strike is unable to store personal property, decorations, food, or party supplies after the event.
- Excessive messes or damages may result in additional cleaning fees of \$50
 - Any damaged furniture will be inspected and quoted for repair charges.
- Guests exceeding their reserved party time will be charged \$2 per minute beyond the scheduled end time.
- All trash must be disposed of in the designated trash receptacles provided in the party area.



- All non-trash items, including decorations, party favors, leftover food, drinks, and cakes, must be removed from the facility.
- Guests should notify staff immediately if a spill or cleanup issue requires assistance.

6. Gameplay Procedures

6.1 Game Rotation

- Staff will organize gameplay rotations and game modes to maximize participation, fairness, and safety.
- Game modes may vary depending on group size, age range, and arena conditions.

6.2 Equipment Distribution

- Equipment will be distributed and collected by staff members.
- Arena equipment may not leave the arena or designated armory areas at any time.
- Missing or damaged equipment may result in replacement charges.
- Damage resulting from misuse or negligence may result in additional fees.

6.3 Arena Rules

Participants must:

- Follow referee and staff instructions immediately
- Remain within designated play boundaries
- Treat all players and staff with respect
- Use equipment appropriately and safely
- Keep wristbands on at all times during gameplay

7. Facility Policies

7.1 Personal Belongings

- Dart Strike is not responsible for lost, stolen, or damaged personal belongings.
- Guests are encouraged to keep valuables secured at all times.
- Personal items may not be stored in employee-only or restricted areas.

7.2 Facility Damage

- Guests may be held financially responsible for any intentional or negligent damage caused to facility property or equipment.

7.3 Restricted Items

The following items are prohibited on the premises:



- Weapons of any kind, including but not limited to knives, firearms, pepper spray, batons, and shields
- Illegal substances
- Alcohol
- Smoking or vaping products
- Unsafe props or unauthorized equipment

This list is not exhaustive. Dart Strike reserves the right to prohibit any item deemed unsafe or disruptive.

For the health and comfort of all guests, Dart Strike reserves the right to refuse service to any individual with a strong odor of marijuana, cigarette smoke, or other substances.

8. Photography & Media Release

- Dart Strike may photograph or record events for promotional, advertising, and marketing purposes.
- Guests who do not wish to appear in photographs or video recordings must notify management prior to gameplay.

9. Refund Policy

Refunds will not be issued for:

- Late arrivals
- Voluntary participant removal
- Rule violations
- Unused portions of reserved party time
- Guest no-shows

Management reserves the right to review exceptions on a case-by-case basis.

10. Emergency Procedures

10.1 Evacuation Procedures

- Guests must immediately follow all staff instructions during emergencies or evacuations.
- Emergency exits and walkways must remain clear at all times.

10.2 Severe Weather

- Gameplay may be delayed, paused, or canceled during severe weather or unsafe conditions.



- Management will determine whether activities may safely resume.

10.3 Medical Emergencies

- Staff will contact emergency medical services when necessary.
- Incident reports will be completed following all medical emergencies or significant incidents.

11. Management Rights

Dart Strike reserves the right to:

- Refuse service to any guest
- Remove disruptive or unsafe individuals from the facility
- Modify policies and procedures without prior notice
- Adjust gameplay or event operations for safety or operational purposes
- Pause, cancel, or reschedule activities when necessary for safety or operational concerns
- Modify policies and procedures, as necessary.